



Rumah Una
Jl. Lingkar UNUD, Panorama Jimbaran
Estate, Jimbaran
Bali,
Indonesia

Phone: +62 81510201234
E-mail: ask@rumahuna.com
www.rumahuna.com

House Rules

- Rumah Una is only authorized to accommodate properly registered guests. For this purpose, guests are to present their valid national ID card or passport upon request.
- More persons than original cannot use the rooms booked, if more persons are admitted they will be charged accordingly.
- Please contact our reception for any extension of stay. Please note that the room is based on availability on the time of the bookings.
- Be advised to keep valuables in your personal cabinet. Rumah UNA will not be responsible for the loss of guest's belongings or any other property.
- Hazardous goods like gas cylinders, cooking stoves, inflammable fuels, firearms, excessive amount of alcohols or illegal drugs are strictly prohibited.
- Guests are obliged to pay for any loss or damage of hotel property caused by themselves, their friends or any person for whom they are responsible
- Guests may not move furnishings, damaging the room facilities or interfere with the electrical network or any other installations in the rooms or on the premises. If any malfunction is discovered during your stay please report this to the reception and we will repair this as soon as possible.
- Please use the energy (AC, Lights, water) accordingly. Keep your door and windows closed when the aircon is working.
- Guests are to dressed up accordingly and observe nighttime peace/ quiet. They are not to disturb the other guests.
- Minors under 18 years are not allowed to stay at this hotel without being accompanied by their parents or guardians.
- Room keys can be deposited at the reception desk whenever guest leaves the premises and at the time of check out. Lost keys will be charged accordingly.
- If the guest becomes ill or injured, Rumah UNA can help the provision of medical assistance or, as the case may be, to arrange for the guest to be taken to hospital, all at the guest expenses.
- Una Lounge area is available for receiving visitors and for smoking area. The lounge will be open 24 hours

- Warung Una and UNA shop are open for public between 7 am – 9 pm, 7 days aweek. Ready-made meals are available throughout the at additional charges.
- Rumah Una Gate will be closed between 11 pm – 6 am
- Studio UNA is open for public from Monday to Sunday for Yoga, Belly Dancers and Zumba classes at additional price. Please contact our reception for prices and class schedules.
- No pets are allowed in the premises.

Note :

- Guests are obliged to observe the provisions of these House Rules. In the event that a guest is in breach of these rules, Rumah Una has the right to repudiate the agreement on the provision of accommodation services before the agreed period has elapsed.
- Management rights: The management reserves for itself the absolute right of admission to any person in the hotel premises and to request any guest to vacate his or her room at any moment without any previous notice and without assigning any reason whatsoever. This will only happen if the person(s) occupying the room(s) are disturbing the peace or / and safety from the hotel / personnel or other hotel guests.

Yours sincerely
Rumah Una

Agreed & Accepted by

Ranimassie Rachmat
Owner
Date:

Date: